

Samsung

local focus, global strength

voicemail



- ***Tired of playing telephone tag with important customers?***
- ***Are your receptionists overworked during peak period and messages aren't getting through?***
- ***Are you losing sales as a result of unanswered calls?***

SVMi-4

Integrated Voice Mail for Samsung DCS 70.

Few businesses today can afford to be without the convenience of voicemail. Samsung SVMi-4 is a powerful communications tool designed specifically for the Samsung SVMi-4 that provides advanced call processing features such as voicemail and auto attendant.

Talk to a Samsung communications specialist today about employing SVMi-4 in your company to save money, increase efficiency and most importantly boost productivity and improve customer service.



Digital *Communication*Solutions

As SVMi-4 links directly to the intelligence of the Samsung DCS 70, it is faster, more reliable and better value for money than voice mail products which connect to the telephone system through standard analogue telephone extensions. And this also makes SVMi-4 very simple to use. At the touch of a button each user can, for example, record their own personal greeting; screen calls before choosing to answer them; record and send messages to a group; and record personal reminders or even conversations.

System Specifications

No. of ports	2 or 4 ports
Message Storage Time	5 hours
No. of user mailboxes	25 or 50

Voice Mail Features

- Answer Machine Emulation
- Auto Log In
- Auto Forward
- Broadcast
- Call Back
- Call Forward to Voice Mail
- Date and Time Stamp
- External Number Notification
- External Pager Notification
- Individual Mailbox Greeting
- Individual Mailbox Name
- Individual Mailbox Password
- Message Counter
- Message Delete
- Message Fast Forward
- Message Forward with Append
- Message Pause
- Message Play Order
- Message Replay
- Message Reply
- Message Retrieve
- Message Rewind
- Message Save
- Message Send
- Message Scan
- Message Skip
- Message Undelete
- Message Waiting Light Indication
- New/Old Selection
- One Touch Access
- Personal Mailbox Administration
- Personal Greetings
- Quick Memo/Direct Messaging

Auto Attendant Features

- Alphabetic Directory
- Audiotext
- Auto Attendant Routing
- Automatic After Hours Answering
- Camp On Support
- Direct to Mailbox
- Holidays and Special Events
- Incoming Call Overflow
- Interruptible Voice Prompts
- Multiple Call Handling
- Operator Access

General Features

- Caller ID Compatible
- Proprietary Design
- Key Display and Soft Key Support
- Recordable System Prompts
- MOH Supply
- Synchronised Clock

Administration Features

- Activity Display
- Password Security
- Administrators Mailbox
- Programming - On Site or Remote
- Automatic Setup
- Subscriber Database
- Back up and Restore
- Voice Prompted Programming
- Default Operation
- Voice Studio



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